



Svetlana Shapovaliants - Keynote Speaker

Biography

Svetlana Shapovaliants is the CEO/Chief Creative Office at Ancora Imparo. She has 25 years of professional and management experience with 2500+ hours of individual and group coaching experiences since 2000. She is a certified ICF Assessor for PCC level.

Her history of employment includes General Electric, Hewlett Packard, PWC, Watson Wyatt, Velux, RJ Reynolds (Winston Salem, Nabisco). In the past, she was in partnership with other multinational and Russian companies such as Google, Microsoft, Colgate-Palmolive, Renault, Novartis, Sanofi, ENEL, KPMG, Mettler Toledo, SAP, Colgate-Palmolive, Schlumberger, Ericsson and many others - as consultant and coach including working and living on constant basis overseas She is an expert in change management, building leadership capabilities, enabling talents, designing effective learning solutions based on brain based techniques, training trainers, public speaking skills, strategic workouts and building coaching capabilities

within organisations though various target groups like leaders, managers, HR, trainers, sales etc.

Speech: Clean Language for teams: from contempt to curiosity

In her speech, Svetlana Shapovaliants will discuss how to create a better workplace for teams to achieve more while learning together, building stronger relationship and having fun together.

The topic will explore:

- Differences in how people take information
- How quality of attention affects the quality of decisions teams make
- How simple questions can reduce misunderstandings, facilitate group thinking, create learning space and collaborative environment.